



CUSTOMER HISTORY REPORT

(Your Stores)

STORE INVOICE NO./LOCATION NUMBER	WORK TYPE	PROBLEM CALLED IN (1 st Line)	DATE COMPLETED	DATE
YS-383 IRVINE,CA 26601	TM 204.69	AC DOWN,80 DEGREES IN STORE	10/01/03	7/30/03
YS-383 IRVINE,CA 27599	F 391.00	AC-1 REPAIRED FREON LK./CHG.SYST. QUOTED PROJECT	8/05/03	6/05/03
YS-383 IRVINE,CA 25497	P 115.00	AC-8 REPL. BLWR. MTR. &FAN RELAY MAINTENANCE	7/02/03	7/09/03
YS-383 IRVINE,CA 25196	TM 112.26	MAINTENANCE SERVICE COMPLETED ANNUAL SERVICE	5/17/03	4/26/03
YS-383 IRVINE, CA 21901	P 115.00	CLEAN CONDENSOR & EVAP. COILS MAINTENANCE	4/11/03	1/12/03
		MAINTENANCE SERVICE COMPLETED		
YS-383 IRVINE,CA	937.95	TOTAL		
YS-397 BOSTON,MA 28065	P 248.00	MAINTENANCE	7/20/03	7/30/03
		MAINTENANCE SERVICE COMPLETED		
YS-397 BOSTON,MA 28562	TM 281.99	NOT COOLING	7/20/03	7/30/03
YS-397 BOSTON,MA 26863	TM 128.40	AC-2 REPLACED PULLEYS/BELTS NO A/C	5/26/03	6/17/03
YS-397 BOSTON,MA 25202	P 248.00	AC-8 REPLACED FUSES/RESET CONTROLS MAINTENANCE	4/16/03	4/26/03
		MAINTENANCE SERVICE COMPLETED		
YS-397 BOSTON,MA 25190	TM 183.66	ANNUAL SERVICE	4/16/03	4/26/03
YS-397 BOSTON,MA 25081	F 705.00	CLEANED CONDENSOR & EVAP. COILS QUOTED PROJECT	3/11/03	3/16/03
YS-397 BOSTON,MA 25080	F 1,569.45	REPLACED FAN MOTOR-AC-5 & 7 QUOTED PROJECT	3/11/03	3/16/03
YS-397 BOSTON,MA 24980	TM 155.00	REPLACED COMPRESSOR-AC-7 SOTRE WARM	3/09/03	3/13/03
YS-397 BOSTON,MA 21912	P 155.00	AC-2 & 7 BAD COMPRESSOR MAINTENANCE	1/10/03	1/12/03
		MAINENTANCE SERVICE COMPLETED		
YS-397 BOSTON,MA	3,674.50	TOTAL		

YS-399	ATLANTA,GA 28812	TM 184.50	NOT COOLING	8/04/03	8/19/03
			AC-4 RESET PRESSURE CONTROL & TSTAT		
YS-399	ATLANTA,GA 25204	P 110.00	MAINTENANCE	7/22/03	7/22/03
			MAINTENANCE SERVICE COMPLETED		
YS-399	ATLANTA,GA 28166	P 110.00	MAINTENANCE	4/11/03	4/11/03
			MAINTENANCE SERVICE COMPLETED		
YS-399	ATLANTA,GA 21914	P 110.00	MAINTENANCE	1/10/03	1/12/03
			MAINTENACE SERVICE COMPLETED		
YS-399	ATLANTA,GA		TOTAL		
		653.91			
YS-400	CHICAGO,IL 29277	TM 258.02	STORE WARM	8/18/03	8/23/03
			REPLACED SUB-BASE & TSTAT		
YS-400	CHICAGO,IL 28067	P 100.00	MAINTENANCE	7/08/03	7/08/03
			MAINTENANCE SERVICE COMPLETED		

P=PREVENTIVE MAINTENANCE
 NUMERICAL ORDER.
 TM=TIME & MATERIAL SERVICE
 EXPENSES ARE TOTALED.
 F=FIRM PRICE PROJECT

* STORES APPEAR IN
 EACH STORES'