



SERVICE DISPATCH SCREEN MENU - EXAMPLE

S.O.: 28376 **1. PROBLEM:** NO A/C
ACCT: 4
2.
 30
3. REAR OF STORE IS WARM
 KIM WAGONER
4. SCHEDULE TO ARRIVE AT 2PM
5. REQUIRES 20FT. LADDER
6.
AUTH: Y
7. JOB SITE NUMBER: 126654 PM-654 BREA
9. NAME: PM-654 BREA
 PM-MECHANICAL
10. ADD. PHAR MORE-IMPERIAL
11. 2800 EAST IMPERIAL HIGHWAY
 MANAGEMENT
13. CITY: BREA, CA **12. ZIP:** 92621
15-16.HOME: (714) 529-3376 **17.EXT:**
18-19.WORK: (714) 468-1320 **20.EXT:**
 390-2290
21.SEE: BONNIE SUMMERLAND **44-46.** WORK: (508) 390-3088
47. MECH: 123 **48.TYPE:** TM **57. STATUS:** C 63-64.PROM:
 7/06/03
49. RPAIRED FREON LEAKS **58. PRIORITY:** E **65.INPUT:**
 7/06/03 12:51
50. COMPLETED 7/06/03 **59. BILL TABLE:** 5133 **67..DISP:** 7/06/03
 1:00
51. PER BOB LANE, MANAGER **60. TAX AUTH:** 2 **69.ARRV:** 7/06/03
 1:25
52. **61. ZONE:** 123 **71.COMP:** 7/06/03 3.31
PRICE: NTE-200.00 **62. SUM:** **73.DISP:** PAT
 DAVIS
AR BAL: 77610.55 **CR LIMIT:**100,000,000 **PYMT DATE:**7/02/03 **LAST REF:**PM
 5/08/03

-----EQUIPMENT/WARRANTY
 LISTING-----

UNIT DESCRIPTION	MFG	MODEL	SERIAL	WARRANTY	
1.10 TONS	CARRIER 120V	50QG048560 10	2889C84433	0	4
1.20 TONS	CARRIER 120V	50Q6060560 10	3389C0229	1/1/05	5
1.30 TONS	CARRIER 240V	50QD08510MA 30	0789G27302	0	7.5
1.40 TONS	CARRIER 480V	50EQ024520AM 30	N986870	0	20
1.50 TONS	CARRIER 480V	50EQ028520AA 30	U982020	0	25
2.10 3-25X25X2	FILTERS	PLEATED		0	

2.20	FILTERS	PLEATED	0
	27-16X25X2		
2.30	FILTERS	PLEATED	0
	2-16X20X2		
2.40	FILTERS	PLEATED	0
	2-20X25X2		
2.50	FILTERS	PLEATED	0
	2-20X20X2		

Our Screen identifies your stores equipment and warranty information so we can dispatch the right technician close to your jobsite.

Special requirements such as “Needs 20 Ft. Ladder” are noted.

The call, dispatch, arrival, and completed times are automatically entered through our satellite communications, along with the date of the last PM Service.

Finally, the Store Manager’s Name is shown to identify who has validated the work completion and expressed satisfaction.